

Job Specification

Title	Customer Project Manager
Location	Gothenburg, Sweden
Department	Research & Development
Reporting to	Director of Project Management
Purpose of Position	<p>Mentice is now looking for a Customer Project Manager to join a great multi-cultural R&D team (we have over 17 nationalities in total and offices in Sweden, USA and Asia) of passionate Software Developers, Hardware Designers and Project Managers.</p> <p>Customer Project Managers at Mentice lead Software and Hardware development projects and have full project lifecycle responsibility; from Specification and Analysis to Implementation and Release.</p>
Main tasks and areas of responsibility	<p>Specification of main tasks and areas of responsibility -</p> <ul style="list-style-type: none"> • Initiate, plan, execute, follow up and finalize projects. • Ensure project timelines, deliverables, resource allocation and customer satisfaction. • Provide technical analysis, review project requirements and develop project plans. • Assist Sales with commercial demos, and scoping. • Guide and help customers in understanding technical solutions and available options. • Verify, test and quality assure the project deliverables. • Organize and perform customer reviews. Reviews take place at our offices, at customers' sites and at hospitals and healthcare training centers. • Write and review project and product documentation. • Handover finalized projects to Product Management and Operations. • Provide internal and external product training. • Develop, implement and improve project processes and ways of working based primarily on Agile methodologies.
Competence and requirement	<p>The following are required -</p> <ul style="list-style-type: none"> • A good technical background, preferably with experience in software development. • Documented project- and team-leading experience; preferably in an international environment. • Excellent interpersonal and communication skills and a customer-oriented focus. • Knowledge of Agile methodologies, as well as a background within Healthcare or Virtual and Augmented Reality, are considered as a merit. • Very good knowledge of Swedish and English; both verbal and in writing. <p>The position is based in Gothenburg but involves some international travel.</p>